

## Pharmacist Medication Profile Checks

The Prescription Monitoring program started communicating with pharmacists in charge in the fall of 2021 regarding pharmacy compliance with mandatory medication profile reviews for monitored drugs. Since that time there has been a consistent improvement in compliance. Currently compliance for the profession is at the highest level since the start of the program. We are working with the Pharmacy Network team and pharmacy software providers to help these medication profile checks fit more seamlessly into the pharmacist's workflow.

## Faxing Monitored Drug Prescriptions

Please ensure when faxing prescriptions for monitored drugs to fax only one pharmacy and ensure that the patient doesn't have a copy of the faxed prescription in their possession. If the prescription is faxed to an incorrect pharmacy, please communicate with that pharmacy to ensure the prescription is aborted and not filled prior to faxing to another pharmacy. This will prevent the possibility of the same prescription being filled at multiple pharmacies.

## Transferring Monitored Drug Prescriptions

When transferring prescriptions for monitored drugs please make all efforts to complete the transfer through the Pharmacy Network. This ensures the most accurate patient medication profile. If the transfer can't be completed through the Pharmacy Network, please ensure the written date is accurately recorded when the prescription is re-entered onto the network and that the old prescription at the other pharmacy is aborted on the network.

## Prescription Written Date

The prescription written date is an important part of the prescription information that is transmitted to the Pharmacy Network. Please ensure that this date is correct when filling prescriptions to ensure the most accurate patient medication profile. This date is utilized by PMP-NL to determine accurate prescriber medication profile checks. An incorrect written date can inappropriately flag prescriptions as missing a profile check.

## Medication Profile HEALTHe NL

Please remember when reviewing a patient's medication profile in HEALTHe NL that the Prescription Summary tab only contains the most recent prescription for each drug and strength the patient has been prescribed. Clicking on a prescription in the summary tab will then show all additional prescriptions for that drug the patient has been prescribed in the "All Prescriptions" window. Further clicking on a prescription in the "All Prescription" window will then display all dispenses for that specific prescription in the "All dispense" window. Viewing "All Prescriptions" is important to see if the patient has additional prescriptions, possibly from multiple prescribers or with different directions, for the same medication.